

How to search for a doctor in your plan's network

A step-by-step guide to finding care at [anthem.com](https://www.anthem.com)

Finding the care you need when and where you need it is important. That's why we've made it easier for you to find doctors in your plan's network at [anthem.com](https://www.anthem.com)

Follow these steps to find care in your plan:

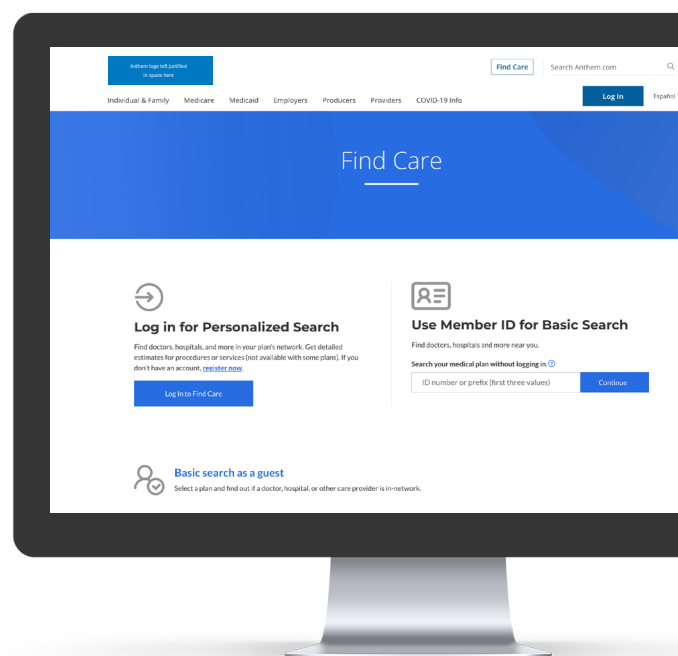
- 1 Go to [anthem.com/find-care](https://www.anthem.com/find-care).
- 2 Search as a member or guest.

For members — Select **Log in for Personalized Search** on the left. To help you find care providers who would be a good fit for you, we sort your search results and provide the top three matches using **Personalized Match**. There are more options available below your top three, and you can always re-sort these search results by distance or name.

For guests — If you are not enrolled yet in an Anthem plan, you also can search as a guest. Choose **Basic search as a guest**. Then answer the questions regarding the type of care you need, the state you need care in, and the type of plan you want to search under.

- Select the type of plan or network — **Medical Plan or Network**
- Choose the state where the plan or network is located. **ie: New York**
- Select how you get health insurance - **Medical (Employer-Sponsored)**
- Choose a plan or network — **National PPO (BlueCard PPO)**
- Select the **Continue** button.

- 3 Enter your city, county, or ZIP code. You also can search by doctor, dentist, or procedure, as well as using other care-related terms.
- 4 View your search results. You can filter your results by selecting the relevant boxes on the left or browsing by list or map views.



Find care

You can start using the **Find Care** tool by visiting [anthem.com/find-care](https://www.anthem.com/find-care).

¿Prefieres obtener información en español? Tienes opciones. Puedes visitar [espanol.anthem.com](https://www.espanol.anthem.com).

* On-screen experiences may vary by user due to personalization experiences, benefit packages, and ongoing user-experience improvements.

Sydney Health is offered through an arrangement with Cerebral Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2023

In addition to using a telehealth service, individuals can receive in-person or virtual care from their own doctor or another healthcare provider in their plan's network. If they receive care from a doctor or healthcare provider not in their plan's network, their share of the costs may be higher. They also may receive a bill for any charges not covered by their health plan.

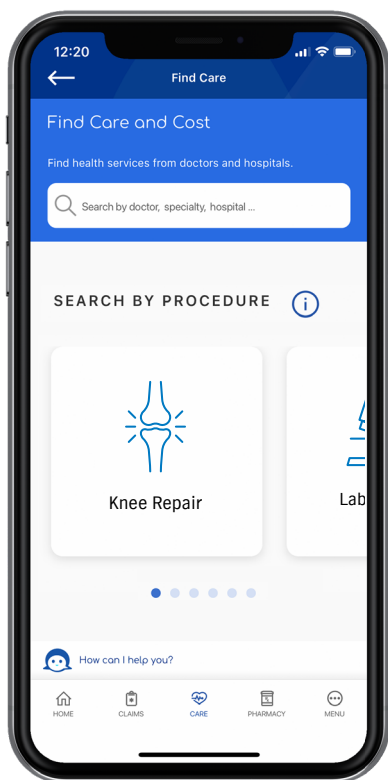
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Find high-quality doctors nearby and compare costs

Choosing a doctor you trust is important — and choosing one in your plan's network can keep your costs down. The **Find Care** tool on the SydneySM Health app and [anthem.com](https://www.anthem.com) can help you meet both needs.



Helping you find the right care

The **Find Care** tool brings together details about doctors in your plan's network. You can customize your search by name, location, specialty, or procedure. You also can compare information such as costs, languages spoken, and office hours.* To make sure a care provider is in your plan's network, view the doctor or facility profile.

To help you find care providers who would be a good fit for you, we sort your search results and provide the top three matches using **Personalized Match**. There are more options available below your top three, and you can always re-sort these search results by distance or name.

After viewing your initial search results, you can filter your results by selecting the relevant boxes on the left or browsing by list or map views.



Search by name, specialty, or procedure.



Customize and refine results.



Compare <doctors> and costs.



Download the Sydney Health app

Scan the QR code to download the Sydney Health mobile app. Then select **Find Care and Cost** from the *Care* menu. Or you can log in to [anthem.com](https://www.anthem.com) and select **Find Care and Cost** from the *Care* menu.

¿Prefieres obtener información en español? Tienes opciones. Si tu teléfono móvil ya está configurado en español, la aplicación Sydney Health también estará en español. Si no es así, selecciona el **menú** dentro de la aplicación Sydney Health y elige el **idioma de la aplicación**. También puedes visitar espanol.anthem.com.

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